

Privacy and Refund Policy

At Farmstead, we are committed to protecting your privacy. This Privacy Policy applies when you visit our website, at www.farmsteadwines.com (the "Site") and when you make a purchase from us, subscribe to any of our mailing lists, newsletters, wine-club programs, CSA programs and sign up for any of our events.

We will not sell your personal information to other companies. Whether you receive email from us is your choice; let us know at any time if you do not want to get email from us and we will no longer send it to you. If you have questions about our policy, please ask. We will not sell the information you provide to anyone. Nothing contained in this Site constitutes an offer of employment.

Your Privacy Rights

If you decide that you do not wish to receive information via any medium, please send an email to info@farmsteadwines.com from the email address you would like removed and include the word "Unsubscribe" in the subject line. Your opt-out request will be processed within thirty (30) days from the date on which we receive it.

Our Collection And Use Of Your Personal Identifiable Information

When you join our mailing lists or newsletters, register for any of our programs or events, place an order, or contact us for other similar business purposes, we may collect your name, address, email address, phone number and credit card information. We may also request additional information. We use this personal identifiable information to process your requests and to communicate with you about your orders. From time to time, we may use your name and contact information to notify you of changes to the Site, new wines and releases, special offers, and events we think you will find valuable or of interest. If you do not wish to receive this information via email, please send an email to info@farmsteadwines.com from the email address you would like removed and include the word "Unsubscribe" in the subject line.

Disclosure Of Your Personal Identifiable Information

We will not share, rent or sell your personal identifiable information to any third parties without your consent. However, we may disclose your personal identifiable information to third parties under limited circumstances if we conclude that we are required by law or have a good faith belief that access, preservation, or disclosure of such information is reasonably necessary to protect the rights, property, or safety of our Company, its customers, or the public. We may also contract with other companies and individuals to perform certain functions and services, including processing, storing, tracking, and organizing information on our behalf. These service providers may have access to personal identifiable information to perform their functions, but are prohibited from using personal identifiable information for direct or indirect marketing purposes or for any purpose other than providing services to us.

Security

All of the customer data we collect is stored on a secured server to protect against unauthorized access.

Aggregate Information

We may track visits to the pages and links on our websites so we can make decisions about the design and usage of the Site. While we may choose to share aggregate information on consumer behavior to third parties, none of this information shall contain personally identifiable information.

Our Use Of Cookies

Like many other web sites, we may use "cookies" in some portions of the Site . "Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. Cookies enable us to provide special features such as storing items in your shopping cart between visits. Most Web browsers automatically accept cookies, but allow you to turn off cookies as part of the browser options. Even without cookies, you can still use most of the features of our Site, including placing items in your shopping cart and purchasing them. The cookies we create will not extract any information from your computer.

Updates To This Policy

The terms of this Privacy Policy may change from time to time. We encourage you to check this page periodically for any changes. Your continued use of this Site following the posting of changes to this Privacy Policy will mean you accept those changes.

Refund Policy

We take great care to ensure the safe shipment of your order. However, if your wine has been visibly damaged during shipment, please contact us within 30 days of delivery to arrange for an exchange or refund.

If you are a member of the Vinaroon CSA, you may transfer your package to another person.

Contact Us

Any questions you may have regarding our Privacy Policy should be directed via email to info@farmsteadwines.com.